



eServGlobal Announces Major New Contract with Nepal Satellite Telecom

Paris, 24 November, 2009

eServGlobal Limited (LSE: ESG & ASX: ESV), a provider of smarter transaction management solutions in Charging, Payment and Retention services, today announced that its solutions have been selected by Nepal Satellite Telecom Pvt Ltd (NSTPL).

Xalted Information Systems, a leading solutions provider engaged in OSS/BSS, Telecom Security and Managed Services and eServGlobal secured the multi-solution contract for Convergent Billing, VAS and related accessories. Xalted Information Systems and eServGlobal will initially support 150,000 subscribers, with the customer base expected to grow rapidly to 3 million.

eServGlobal will provide ChargingMax, its Convergent Billing System including Rating and Charging for prepaid subscribers, PayMobile (electronic recharge and voucher management) and Missed Call Alert, as well as installation and post-installation services. Nepal Satellite Telecom has also selected a number of eServGlobal's network components: IVR, USSD and SMS solutions. This is the first time a convergent solution is being deployed in Nepal for any of the GSM operators. Xalted Information Systems will provide the Convergent OSS/BSS platform, including end-to-end Wholesale, Retail Billing and Customer Management. The solution shall be supported by Xalted's flagship Interconnect Billing, Service Provisioning, Mediation, Retail Billing and Customer Care products.

This project will meet NSTPL's ambitious launch requirements, committing to deliver all solutions within three months. This is eServGlobal's second customer in Nepal, strengthening its commitment to this growing market.

C Mani Chaulagain, CEO Nepal Satellite Telecom, said "The flexibility and advanced technology of the solutions were the deciding factors when awarding this contract. eServGlobal also solves issues related to accelerated growth, allowing us to open the systems to higher subscriber phases at a much lower cost."

"Our agile solutions and business models are designed to adapt easily to rapid growth in emerging markets", commented Craig Halliday, COO of eServGlobal. "We look forward to working with Nepal Satellite Telecom to expand its business and meet its growing needs."

About Nepal Satellite Telecom

Nepal, an emerging country with Telecom penetration of only 15% possesses tremendous business opportunities in the communication sector. Nepal Satellite Telecom with its brand name Hello Nepal has launched its GSM based data and voice services from the Mid-western region of Nepal. Nepal Satellite Telecom, a national Telecom operator will be offering mobile services from the low land of Terai to the high Himalays in the North where state-run operators have not been able to provide telecommunication services in decades' of their operations.



Vision

The Company's vision is to be a major Telecom player in communication sector. The company plans to capture more than 3 million subscribers in the next 3 years.

Mission

The Company's mission is to provide the best quality telecommunication services to each and every citizen throughout the country who have been deprived of communication services even in the 21st century.

About Xalted

A renowned leader in telecom solutions engaged in OSS/BSS, Telecom Security and Managed Services; Xalted is a fast-growing company with a proven track record in successfully managing increasing network complexities and reducing costs for leading telcos and communication service providers worldwide.

Xalted's specialists combine expertise with proven execution to deliver an innovative suite of solutions like Retail Billing, Content Billing, Inter-operator Billing, Revenue Assurance, Real-Time Fraud Management, Mediation, Service Order Management and Lawful Interception, customized for various geographies. Xalted has a state-of-the-art global research and development center in Bangalore and leading-edge SOX-compliant data center for managed services in Mumbai.

The company leverages its extensive experience to benefit Tier 1 and 2 operators, with an end-to-end suite of solutions that ensure high ROI. With a significant global client base, Xalted has a presence in India, the US, Africa and the Middle East with corporate headquarters in Mumbai.

About eServGlobal

eServGlobal provides solutions for Smarter Transaction Management, driving more value from each telecom transaction.

We enable new business models for tomorrow, while maximizing our customers' investments today. Mobile, fixed, internet and multi-play communications providers use our world-leading, real-time capabilities to significantly increase revenues, customer loyalty and expenditure efficiency. Today more than 80 customers, in over 50 countries, perform over 2.4 billion transactions per day using our solutions. eServGlobal has the largest convergent charging and payments installed bases in the world.

Our customers drive our solutions, which we then rapidly develop and deploy. This customer led approach to our business enables our customers to quickly create and launch new services and personalized, real-time promotions to lead and innovate in their markets.

eServGlobal specializes in agile convergent charging and rating, mobile payment and retention solutions. Our HomeSend solution is the only GSMA endorsed mobile-centric international remittance hub, allowing operators rapid access to this lucrative market.

With 16 offices globally we provide flexible end-to-end solutions with ongoing product development and worldwide implementation and support services.

eServGlobal is listed on the Australian Stock Exchange (ESV) and the London Stock Exchange AIM (ESG). More information can be found at: www.eservglobal.com

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